



Privacy Policy

The Tennis Club

Effective Date: Aug 13th 2025

Last Updated: Aug 13th 2025

The Tennis Club (“we,” “our,” “us”) values your privacy and is committed to protecting your personal information. This Privacy Policy explains how we collect, use, store, and share information when you use our tennis club booking application (“App”) and related services.

1. Information We Collect

We collect the following types of information when you use our App:

a. Information You Provide Directly

- **Account details:** Name, email address, phone number, date of birth, and password.
- **Booking details:** Court reservations, lesson bookings, and event registrations.
- **Payment details:** Billing address, payment card information (processed securely via a payment gateway; we do not store full card numbers).
- **Profile information:** preferred playing level, and preferences

b. Information Collected Automatically

- **Device information:** Device type, operating system, browser type, IP address.
- **Usage data:** Date and time of bookings, features used, in-app navigation.

c. Information from Third Parties

- Data from payment providers or authentication services (e.g., Google/Apple sign-in).
- Referral or partner program details if you sign up via a promotional link.

2. How We Use Your Information

We use your information to:

- Manage court bookings, lessons, and event participation.



- Process payments and issue receipts.
- Communicate with you about bookings, updates, promotions, or club news.
- Personalize your experience and provide recommendations.
- Improve our services and troubleshoot issues.
- Comply with legal obligations.

4. How We Share Your Information

We will never sell your personal information. We may share it only with:

- **Service providers** – payment processors, email/SMS providers, cloud hosting services.
- **Coaches or club staff** – for managing your lessons and bookings.
- **Legal authorities** – when required by law, court order, or to protect our rights.
- **Event partners** – only if you register for events run jointly with external partners.

5. Data Storage and Security

- We use encryption, secure payment gateways, and access controls.
- We retain your data only as long as necessary for the purposes outlined in this policy

6. Your Rights

Depending on your location, you may have the right to:

- Access a copy of your personal information.
- Request correction or deletion.
- Object to or restrict processing.
- Withdraw consent for certain uses (e.g., marketing).
- Request data portability.

You can exercise these rights by contacting us at [Email Address].

7. Cookies and Tracking

Our App may use cookies, local storage, or similar technologies to:

- Keep you logged in.
- Remember preferences.
- Measure usage and performance.



You can manage or disable cookies in your device/browser settings, though this may affect functionality.

8. International Data Transfers

If you are outside [Your Country], your data may be transferred to and processed in countries with different data protection laws. We ensure such transfers comply with applicable regulations.

10. Changes to This Policy

We may update this Privacy Policy from time to time. Any changes will be posted in the App with an updated “Effective Date.” Continued use after changes means you accept the updated policy.

11. Contact Us

If you have questions, concerns, or requests regarding your privacy, contact us at:

The Tennis Club

Email: thetennisclub.om@gmail.com

Phone: +968 98947391

Address: Way 62, building 1514