



Participation Waiver & Club Policies

Operated by **Knowledge View LLC** ("The Tennis Club")

Welcome to *The Tennis Club*. By joining our sessions, booking courts, or participating in activities, you acknowledge that you have read, understood, and agreed to the following waiver and policies.

Health & Responsibility

- You are solely responsible for ensuring you are medically fit to play tennis and participate in physical activity. Please consult a doctor if you have pre-existing injuries or conditions (such as heart issues, joint pain, or spinal problems).
- If at any time during play you feel pain, dizziness, faintness, or unusual discomfort, you must stop immediately.

Assumption of Risk

Tennis is a physical sport with inherent risks. By participating, you accept that injuries may occur, including but not limited to:

- Muscle strains or sprains, tennis elbow, or overuse injuries
- Impact from rackets, balls, or collisions with other players
- Slips, falls, or accidents on the court or surrounding areas
- Fractures, dislocations, or other serious injuries
- Rare cardiovascular events such as heart attacks or raised blood pressure

You understand these risks and accept them as a condition of using our facilities.

Liability Release

By participating in activities at The Tennis Club, you release **Knowledge View LLC**, its staff, contractors, and affiliates from any liability for injuries, damages, or losses (personal or property). This release applies even in cases of negligence, to the fullest extent permitted by law.



Booking & Payment Policies

- **Prepayment Required:** Sessions must be paid in full before bookings are confirmed.
- **Refunds:** We cannot grant refunds under any circumstances.
- **Packages:** All packages are valid for **5 weeks** from the date of your first booked session.

Cancellation & Attendance

- **Advance Notice:** Cancellations must be made **12 hours or more in advance**.
- **Late Cancellations:** Any cancellation made within 12 hours of a session cannot be refunded or rebooked. No exceptions.
- **Late Cancellation Allowance:** Each client is entitled to **one late cancellation every 30 bookings**. Beyond this, our standard cancellation policy applies. Please consider carefully when to use this allowance.
- **Last-Minute Bookings:** If you book a session within 12 hours of its start time, it cannot be cancelled.
- **No-Shows:** If you fail to attend your booked session, you will be charged in full. The late cancellation allowance cannot be applied to a no-show.
- **Late Arrivals:** Sessions will end on time. Extra time cannot be added to compensate for lateness.

Club Rules

- **Exclusive Coaching:** Only Tennis Club coaches are authorized to provide instruction. External or unapproved coaching is strictly prohibited. Coaches found violating this rule will be denied access permanently.
- **No Solicitation:** Sales, recruitment, or solicitation of any kind is forbidden on club premises.
- **Respect & Safety:** Members are expected to show respect toward other players, staff, and facilities.

Participation of Minors

For players under the age of 18, a parent or legal guardian must provide consent before participation in any lesson, training session, or activity at The Tennis Club. By accepting this waiver on behalf of a minor, the parent/guardian confirms that:

- The child is medically fit to participate in tennis and related activities, and a doctor has been consulted if there are any health concerns.



- They understand and accept that tennis involves risks of injury, including but not limited to sprains, strains, overuse injuries, slips, falls, impact injuries, and in rare cases, serious medical events.
- They release **Knowledge View LLC (The Tennis Club)**, its coaches, staff, and affiliates from any liability for injuries, damages, or losses connected to the child's participation, even in cases of negligence, to the fullest extent permitted by law.
- They agree that all club rules and policies regarding payment, cancellations, refunds, packages, lateness, and conduct apply equally to minors.
- Only The Tennis Club coaches are authorized to provide instruction; outside coaching is not permitted.

By providing consent, the parent/guardian affirms that they understand and accept these terms on behalf of their child.

Considerations specific to The Tennis Club at The Sultan's School

- Per school policy, it is **strictly forbidden** to stroll around the school or enter school buildings before, during, or after your sessions. Violation of this rule may result in immediate cessation of The Tennis Club's services.
- Clients are expected to arrive to their sessions on time and leave the premises on time. It is forbidden to loiter on school grounds.

Final Acknowledgement

By **proceeding with your booking, you acknowledge that you:**

1. Have read and understood this waiver and policies in full.
2. Understand and accept the risks associated with tennis participation.
3. Release The Tennis Club and Knowledge View LLC from liability for injury or damage.
4. Agree to follow all booking, cancellation, and facility rules.

Services are provided by Knowledge View LLC, CR: 1529616